AN INITIAL REVIEW OF PROJECT REPORTING IN THE CONTEXT OF COMPLEXITY

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Complexity theory, defined by the experts as the study of interconnections / interrelations of systems (1) and (2), is increasingly introduced in the field of Project Management in order to establish what and how affects projects and their delivery.

A considerable part of system interconnections is through a written form of communication – reports, memorandum, emails etc., therefore this form of communication can be assumed to be the 'carrier' and/or the pathogen that introduces complexity.

The authors of this paper advocate that the project reporting process is near the centre if not at the centre of causing the occurrence of complexity.

They will review current literature on the subject of project reporting, identify the reasons and highlight the areas in the reporting process part of the 'regulatory activities' (3) that need to be considered in order to reduce / minimise complexity in the project environment and enable ease of decision-making in complex, as well as non-complex environment.

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